

## Returns & Refunds Policy

### 14 day returns

You may return items in a new and unused condition with labels/tags attached. If you want to cancel/return your order you must tell us at [info@skinakinclothing.co.uk](mailto:info@skinakinclothing.co.uk) within 14 days (beginning on the day after the day you receive the goods).

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### Returns by Post

To return by post email us at [info@skinakinclothing.co.uk](mailto:info@skinakinclothing.co.uk) and we will send you a Royal Mail postage label. Your refund will be processed upon receipt of the returned item. Returns are charged at £2.50 per refund. If you paid for the order by credit/debit card, any charges will be deducted from your refund.

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### Exceptions to the Returns Policy

The following exceptions apply to our returns policy. For hygiene reasons, we cannot accept worn returns unless the item is faulty. A refund or exchange will not be given if the clothing has been used, in accordance with your legal rights. Returned items which are not in a new or unused condition may not be fully refunded unless they are faulty. This does not affect your right to return faulty items.